

PERSONAL INFORMATION

Ezzat Kassab

📍 Stephansgade 50, 2200 Copenhagen (Denmark)

☎ +45 80888281

✉ ezzat_k@hotmail.com

🌐 lb.linkedin.com/pub/ezzat-kassab/22/533/594/

📅 Date of birth 09 August 1979

POSITION

Infrastructure Project Manager

WORK EXPERIENCE

01 January 2012 – Present

Project Manager

International Turnkey Systems, Beirut (Lebanon)

Responsible for delivering projects against agreed scope, budget, schedule & customer expectations. Excellent documentation and report writing skills.

§Promoted to project manager role after successfully implemented and managed different projects for main clients within diverse business areas.

§Demonstrated ability to work with and support cross-functional project teams.

§Managed multiple projects simultaneously and under pressure.

§Monitored project activities and advised staff of issues due to resource availability.

§Resolved numerous project issues including resources shortages, tactical matters, scope creep and divergent business and user needs.

Business or sector Information and communication

01 January 2009 – 31 December
2011

Technical Consultant

International Turnkey Systems, Beirut (Lebanon)

Analyzed IT requirements within companies and provided solutions to meet their business needs. Worked with account managers in sizing state of the art solutions.

§Identified potential clients and built and maintained contacts

§Developed agreed solutions and implemented new systems.

§Negotiated and obtained best price quotations.

§Experienced with HP Configurator and EMC Channel Express

Business or sector Information and communication

26 April 2006 – 31 December
2008

Senior Services Engineer

International Turnkey Systems, Beirut (Lebanon)

Serviced and administered datacenter environment and provided onsite and remote support for major clients. Familiar with salesforce and remedy for support tickets management

§Continuously tracked of all customers' feedback and maintained customer satisfaction.

§Followed up requests regarding all technical issues from the point of case lodging until resolution and closing.

§Implemented high availability systems, including installation of HP-UX Cluster, RAC Cluster/CFS and replication between sites.

§Installed and managed HP-UX on HP 9000, Integrity and Blade servers.

§Implemented Storage solutions using HP Storage Works EVA, MSA, EMC Clariion and VNX.

§Installed and configured BRS using HP Data Protector with integration of MSL Tape libraries, EMC Networker and Datadomain

§Installed and configured VMware ESX, VCenter and Linux OS

Business or sector Information and communication

EDUCATION AND TRAINING

01 September 2002 – 30
November 2003

M.Sc in Computer Systems and Networks (with Honours)

EQF level 7

Donetsk National Technical University, Donetsk (Ukraine)

Computer Architecture

Computer Design

Microelectronics

Computer AIDED Design

Computer Graphics

Networking and Communication

Telecommunication Computing

01 September 1998 – 30 July
2002

B.E in Computer Engineering (with Honours)

EQF level 6

Donetsk National Technical University, Donetsk (Ukraine)

Computer Architecture

Computer Design

Electronics

Computer AIDED Design

Computer Graphics

Networking and Communication

Artificial Intelligent

19 May 2013 – 30 May 2013

Project Management Professional PMP

Lifelong, Kuwait (Kuwait)

Project Management

PERSONAL SKILLS

Mother tongue(s)

Arabic

Other language(s)

English

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
C2	C2	C2	C2	C2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2: Proficient user
Common European Framework of Reference for Languages

Communication skills

Ability to communicate, interact and maintain positive social relationships with others in work and life
Ability to work with different people, professionals and teams
Ability to present myself in a simple yet convenient way

Organisational / managerial skills	Ability to manage large-scale projects, implementation and productions Strength in keen anticipation of problems or constraints, problem solving and decision making Ability to coordinate and communicate within an interdisciplinary multitasking team
Job-related skills	HP-UX , HP MSA and EVA, BRS, High Availability solutions, PA-RISC & Integrity Servers, Blades, SIM, SAN, Openview NNM, Veritas Products (VFS, VxVM, VCS), HP Replication Solutions (BC & CA), HP NonStop support and management, HP ESL and EML Enterprise tape libraries, HP Partition Management, Capacity Planning and Insight Control Edition (ICE), EMC VNXe/VNX for File and Block Storage Implementation and Management, EMC Clariion, Networker and Data Domain, ESXi, VSphere/VCenter Installation and Configuration, Linux Administration, Windows OS and Clustering, Project Management, Presales
Computer skills	MS Project 2007, 2010 and EPM 2010 Windows, Linux, UNIX, VMware Office Suit (Word, Excel, Power Point)